



**New Patient Registration**

Last Name \_\_\_\_\_ Middle Name \_\_\_\_\_

First Name \_\_\_\_\_ Age \_\_\_\_\_

Gender (as listed on ID card) M / F / Other \_\_\_\_\_ Date of Birth \_\_\_\_\_

Preferred Pronoun \_\_\_\_\_ Marital Status Single/ Married / Divorced / Widowed / Separated

Social Security # \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Drivers License # \_\_\_\_\_ State \_\_\_\_\_

Email Address \_\_\_\_\_

Street Address \_\_\_\_\_ Suite / Apt # \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone ( ) \_\_\_\_\_ Mobile Phone ( ) \_\_\_\_\_

Work ( ) \_\_\_\_\_ Preferred phone H / M / W

Ok to leave a message? Y / N \_\_\_\_\_ Ok to leave a message with a family member? Y / N \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_

PCP \_\_\_\_\_ Phone # ( ) \_\_\_\_\_

Occupation \_\_\_\_\_ Employer \_\_\_\_\_

How did you hear about us? PCP / Other physician / Friend / Family member / Internet / Other

Race \_\_\_\_\_ Religion \_\_\_\_\_ Preferred language \_\_\_\_\_

Emergency Contact: Name \_\_\_\_\_

Phone# ( ) \_\_\_\_\_ Relationship \_\_\_\_\_

Preferred pharmacy \_\_\_\_\_

Preferred Lab (covered by your insurance) \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Patient (or legal guardian if minor)

Relationship if minor \_\_\_\_\_



**Insurance Information**

Patient's Last Name \_\_\_\_\_ Middle Name \_\_\_\_\_

First Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

**PRIMARY INSURANCE**

Name of insurance \_\_\_\_\_ ID# \_\_\_\_\_

Subscriber's Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

**SECONDARY INSURANCE**

Name of insurance \_\_\_\_\_ ID# \_\_\_\_\_

Subscriber's Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

**TERTIARY INSURANCE**

Name of insurance \_\_\_\_\_ ID# \_\_\_\_\_

Subscriber's Name \_\_\_\_\_ Date Of Birth \_\_\_\_\_

\_\_\_\_\_  
Initial I declare that I listed above all the health insurance coverage that I have. I have no other health insurance coverage and I understand, acknowledge and agree that failure to provide all health insurance coverage may result in me being financially responsible for all services provided by Norcal Endocrinology & Internal Medicine.

\_\_\_\_\_  
initial I understand, acknowledge and agree to be financially responsible for all payments for services provided by NorCal Endocrinology & Internal Medicine in the event that my insurance denies the claim for these services for any reason.

\_\_\_\_\_  
Patient's (or legal guardian if minor) Signature \_\_\_\_\_ Date

\_\_\_\_\_  
Relationship if minor



<b>Name:</b>		<b>DOB :</b>			<b>Age:</b>					
<b>Reason for visit:</b>										
<b>I have had the following medical conditions, treatments, and surgeries:</b>					<b>Date of diagnosis</b>					
<b>I take the following medications:</b>										
<b>Name of medication</b>		<b>Dose</b>	<b>How often</b>		<b>Date started</b>					
<b>Allergies: (please list type of reaction i.e. rash, difficulty breathing, swelling of face etc.)</b>										
<b>Family history: Mother (m), Father (f), sister (s), brother (b), daughter (d), Son (sn). Please check.</b>										
			<b>m</b>	<b>f</b>	<b>s</b>	<b>b</b>	<b>d</b>	<b>sn</b>	<b>Deceased</b>	<b>Age</b>
<b>High cholesterol</b>									<b>Y / N</b>	
<b>Heart disease</b>									<b>Y / N</b>	
<b>Stroke</b>									<b>Y / N</b>	
<b>Cancer (pleases specify)</b>									<b>Y / N</b>	
<b>Type 1 Diabetes</b>									<b>Y / N</b>	
<b>Type 2 Diabetes</b>									<b>Y / N</b>	
<b>High blood pressure (hypertension)</b>									<b>Y / N</b>	
<b>Hyperthyroidism / Hypothyroidism</b>									<b>Y / N</b>	



<b>Other (please specify)</b>									<b>Y / N</b>
<b>Please indicate if you have had any of the following:</b>									
Fatigue		Easy bruising		Slow Stream		Seizures			
Malaise		Easy bleeding		Increased urinary frequency		Tremors			
Hot flushes		Back pain		Urinary retention		Anxiety			
Weight gain	lbs.	Joint/bone pain		Increased thirst		Depression			
Weight loss	lbs.	Water retention		Erectile dysfunction		Insomnia			
Ear pain		Chest pain		Vaginal dryness		Brittle hair			
Ear discharge		Pain in calves when walking		Sexual dysfunction		Brittle nails			
Hearing loss		Palpitations		Excessive hair growth		Rash			
Sinus pressure		Abdominal pain		Hair loss		Skin lesion			
Sore throat		Constipation		Cold intolerance		Muscle weakness			
Blurred vision		Diarrhea		Heat intolerance		Food Allergy			
Double vision		Heartburn		Difficulty swallowing		Seasonal Allergy			
Eye pain		Loss of appetite		Changes in your voice		Other			
Cough		Nausea		Dizziness		Other			
Known TB exposure		Vomiting		Numbness		Other			
Shortness of breath		Dribbling when urinating		Headaches		Other			
Wheezing		Pain when urinating		Memory loss		Other:			
<b>Smoking history:</b> # of packs/day _____ # of years _____ Quit date: / /									
<b>Alcohol use:</b> # of drinks _____ per day/week/ month									
<b>Vaccination:</b> Flu Date / / Pneumonia Date / / Tetanus Date / /									
<b>For women:</b>									
Age of 1 <sup>st</sup> menstrual period	Date Last menstrual period	No. of Pregnancies	Regular periods	Miscarriages	Abortions				
			Y / N	Y / N #	Y / N #				
Have you had gestational diabetes? Y / N									
<b>For patients with Diabetes:</b> Type 1 / 2 Date of diagnosis: / / A1C _____ % Date: / /									
<b>Basal insulin:</b> Lantus / Levemir / Toujeo / Tresiba / NPH				AM dose		PM dose			
				units		units			
<b>Mealtime insulin:</b> Humalog / Novolog / Apidra / Afrezza / Regular									
Dose (units):	Breakfast		Lunch		Dinner		Bedtime		
<b>For pump users:</b>	Name of pump		Basal rate 1		Basal rate 2		Basal rate 3		Basal rate 4
			From:		From:		From:		From:
			To:		To:		To:		To:
			u/h		u/h		u/h		u/h
Correction factor:			Sensitivity:			Active insulin time:			
Last dilated eye exam / /			Retinopathy: Y / N ( PR /NPR )			Glaucoma Y / N		Cataract Y / N	

I certify that the above is true and correct to the best of my knowledge.

Patient Signature: \_\_\_\_\_

Date: \_\_\_\_\_



## **Consent, Financial Agreement and Office Policies**

### **Treatment Authorization**

The undersigned authorizes the medical providers at NorCal Endocrinology & Internal Medicine to provide medical, surgical and laboratory and radiology services deemed necessary for the treatment of illness or injury. The undersigned also authorizes the medical providers at NorCal Endocrinology & Internal Medicine to provide emergency medical treatment in the event of a medical emergency when the undersigned is unable to personally consent to treatment. The undersigned also agrees to be responsible for any charges associated with this emergency care including, but not limited to, transporting patient to the nearest hospital.

### **Authorization to Treat a Minor**

As a legal parent/guardian of the below mentioned child/minor, the undersigned hereby authorizes the medical providers at NorCal Endocrinology & Internal Medicine to provide medical , surgical and laboratory and radiology services deemed necessary for the treatment of illness or injury. The undersigned also authorizes the medical providers at NorCal Endocrinology & Internal Medicine to provide emergency medical treatment in the event of a medical emergency when the undersigned is unable to personally consent to treatment. The undersigned also agrees to be responsible for any charges associated with this emergency care including, but not limited to, transporting patient to the nearest hospital.

### **Billing Information**

The undersigned authorizes the release of any medical or personal information necessary to process any insurance claim and request payment directly to NorCal Endocrinology & Internal Medicine or its billing agents. The undersigned understands and agrees that he/she is personally responsible for all billed charges regardless of any insurance plan.

### **Assignment of Insurance Benefits**

The undersigned authorizes direct payment to NorCal Endocrinology & Internal Medicine or its billing agents of any insurance benefits otherwise payable to him/her for services rendered to the patient.

Initials \_\_\_\_\_



### **Insurance Authorization**

\_\_\_ Some insurance companies require authorization for consultation and treatment. The undersigned understands that this arrangement is between him/her and his/her insurance company and that if such authorization is needed, he/she is responsible for obtaining and submitting it to the office of NorCal Endocrinology & Internal Medicine prior to each visit with the medical providers at NorCal Endocrinology & Internal Medicine. The undersigned understands that he/she needs to bring a copy of the authorization to the appointment. The undersigned understands and agrees that he/she is responsible for all charges for medical/consultative services rendered whether or not insurance authorization was obtained.

### **Financial Agreement**

\_\_\_ The undersigned agrees that he/she is personally responsible for the total fees he/she may have incurred at the time of visit. The undersigned understands that all services are due in full within thirty (30) days of the date of service. The undersigned understands and agrees that delinquent account shall bear interest at a legal rate. In the event that the account is referred to an attorney or collection agency for collection, the undersigned will be responsible for all attorney's fees, collection expenses and costs.

### **Copays, deductibles and co-insurance**

\_\_\_ The undersigned understands and agrees that deductibles, co-pays, and co-insurance are due and need to be paid at the time of the visit and prior to seeing the medical providers at NorCal Endocrinology & Internal Medicine before every visit. The undersigned understands and agrees to bring appropriate means of payment, insurance card(s) and photo ID to every appointment.

### **Update Insurance Information**

\_\_\_ The undersigned understands that it is his/her responsibility to notify us of any changes to his/her insurance at the time of his/ her appointment. The undersigned further agrees that he/she is responsible for all charges if current insurance information is not provided.

Initials \_\_\_\_\_



**Cancellation / No Show**

\_\_\_\_\_ The undersigned understands and agrees that he/she is required to cancel an appointment at least 24 hours before the visit if he/she is unable to keep the appointment, and failure to notify us within 24 hours may result in a cancellation fee of \$45.

**Copy of Medical Records**

\_\_\_\_\_ We are happy to provide copies of medical records to you or to a third party that you authorize to receive such copies. We must have a written consent from the patient or patient’s legal guardian for the release of any medical records. The undersigned understands and agrees to pay the charges associated with the cost of time of staff and the cost of the supplies utilized to provide these records. Office charts and records are the legal property of NorCal Endocrinology & Internal Medicine.

**Prior Authorization**

\_\_\_\_\_ Some insurance companies require prior authorization for certain procedures and/or medications. The undersigned understands that NorCal Endocrinology & Internal Medicine is not responsible to have insurance companies approve treatments and/or medications or lower the cost of treatments and/or medications. The prior authorization process can be very time consuming and often requiring lengthy phone calls and completion of multiple forms. We will do our best to try and get prior authorization as a courtesy and the undersigned understands and agrees that a fee may be assessed for a prior authorization request. The undersigned also understands and agrees that we may assist in completing forms such as DMV and disability forms etc. and completion of such forms may also result in additional fees that are not covered by insurance company and are the responsibility of the patient.

**Notice of Privacy Practices**

\_\_\_\_\_ The undersigned acknowledges that he/she has read and understands the Privacy Practices of our office.

Initials\_\_\_\_\_



**Prescription refills**

We, at NorCal Endocrinology & Internal Medicine, refill prescriptions electronically. You may request a refill by contacting our office by phone or through our patient portal. **It is imperative that you request refills well in advance of weekends and holidays so you do not run out of medication. Please note that prescription refill requests may take as long as a week to complete.**

**Agreement signature**

The undersigned certifies that he/she has read and agreed to all the terms and conditions of the foregoing, received a copy of this agreement and is the patient, the patient’s legal representative, or is duly authorized by the patient as the patient’s general agent to execute and accept its terms.

Signature \_\_\_\_\_

Date \_\_\_\_\_

(Patient/Parent/Conservator/Guardian)

If signed by other than patient, indicate:

Relationship \_\_\_\_\_

Patient’s name \_\_\_\_\_